

## **Conflict resolution mechanism for land and construction permits by WBIDC**

In case a conflict arises related to land and construction permits by WBIDC, the Conflict resolution mechanism is as follows:

1. Site Engineer to make initial assessment at site related to the conflict and provide details to the official who is dealing with the Industrial Park Division at WBIDC. Allottee to provide all related assistance, including providing a surveyor (if required), or any other requirement.
2. The official of the concerned Industrial Park to take up the matter of conflict and flag it with all relevant details to the HOD of the Industrial Parks, along with inputs where required.
3. H.O.D. of the concerned Industrial Park to assess the conflict along with officials of the Industrial Park. If a decision can be taken at level of HOD, the HOD may take a decision in the matter in consultation with the concerned official. If required, opinion of other related Divisions may also be taken. Allottee may also be called to attend any meeting to resolve the conflict, or details as may be required may be requested by WBIDC from the allottee. Allottee would be required to provide all necessary details and attend related meetings etc. (if required)
4. Further, if required, HOD of concerned Division may flag the issue to the Executive Director concerned for further directions/ decisions.  
If the Executive Director deems suitable, a decision may be taken at the level of the Executive Director concerned. The Executive Director may refer the matter to further higher authority, if the Executive Director considers the matter suitable for doing so.
5. Eventually the decision of WBIDC in this regard shall be communicated to allottee.

### **Important Note:**

Cooperation of the allottee in attending meetings etc., providing of details etc., as may be required for the above resolution of conflict, would be required, whenever and wherever necessary, in order to properly address to the issues.

### **Disclaimer:**

The above mechanism is subject to further changes/ modifications, as and when necessary as may be deemed suitable and necessary by WBIDC. No claim with regard to the above methodology would be entertained by WBIDC, since all conflict related issues would be addressed on a case-to-case basis.